

## The Basics

The 2010 version of the Saf-T-Pak Compliance Training requires the Adobe Flash® Player 10 browser plug-in to be installed on your computer. This training site has been optimized for Internet Explorer 7 and later. However it will also work with a number of other browsers. The following table lists the various operating systems and browsers supported by Adobe Flash Player 10:

Platform & Supported Browsers	
<b>Windows</b>	
Windows 7	Internet Explorer 8.0 or later, Firefox 3.x or later
Windows Vista	Internet Explorer 7.0 or later, Firefox 2.x, 3.x, Safari 3.x
Windows XP	Internet Explorer 7.0 or later, Firefox 2.x, 3.x Safari 3.x
<b>Macintosh</b>	
Mac OS X v10.4 or later (Power PC)	Firefox 2.x, 3.x, Safari 3.x
Mac OS X v10.4 or later (Intel)	Firefox 2.x, 3.x, Safari 3.x
Max OS X v10.6	Firefox 3.x or later, Safari 5.x or later

**Note: For all operating systems the following are required for our training to work properly:**

- » Video Display that can handle a 1024 X 768 resolution or higher.
- » Sound Card and speakers
- » Printer - required for printing your certificate once training and testing are completed.
- » High speed internet connection (Dial up is not supported)

## Administrative Rights on Local Computer

The Saf-T-Pak Compliance Training program requires Adobe Flash Player 10 to be installed on your computer. If you do not have the Adobe Flash Player 10 installed, you may download it from the following Adobe site: <http://get.adobe.com/flashplayer/?promoid=BUIGP>



Depending on the configuration of your computer, you may need administrative rights to install the Adobe Flash Player. If you do not have administrative rights, please contact your Network Administrator for assistance to install this component.

## Internet Explorer Settings

Internet Explorer Security settings must be set to Medium or lower:

- » Go to Tools on the Menu Bar
- » Select Internet Options
- » Select the Security Tab at the top of the Internet Options dialog box
- » Click the Trusted Sites Icon (Green Checkmark)
- » Click the "Sites" button
- » Be sure the box next to the statement "Require server verification (https:) for all sites in this zone" is unchecked
- » Add <http://www.training.saftpak.com> to Trusted Sites List
- » Add <https://www.training.saftpak.com> to Trusted Sites List
- » Click the "Close" button on the "Trusted Sites" dialog
- » Click the "OK" button on the "Internet Options" dialog

## Pop-up Blocking

If you have Pop-up blocking enabled, you must allow the web address <http://www.training.saftpak.com> to open Pop-up windows:

- » Go to Tools on the Menu Bar
- » Select Pop-up Blocker
- » Select Pop-up Blocker Settings
- » Enter <http://www.training.saftpak.com> and then click Add
- » Enter <https://www.training.saftpak.com> and then click Add
- » Adjust other settings within the dialog box as desired
- » Click on Close

If you have any other questions, please contact Saf-T-Pak at 800-814-7484 or 780-486-0211 or via email from the "Contact Us" page of our website at [www.saftpak.com](http://www.saftpak.com).

## The Basics

The 2010 CD version of the Saf-T-Pak Compliance Training has been developed using the latest Adobe® Flash® technology and requires the installation of Adobe AIR®. Adobe AIR is the “player” that enables your computer to deliver the rich multimedia content of the Saf-T-Pak Training CD.

Depending on the configuration of your computer, you must have administrative rights to allow the Saf-T-Pak Training CD to install the Adobe AIR components to your computer. If you do not have administrative rights, please contact your Network Administrator for assistance. The Saf-T-Pak Compliance Training CD is intended for local hard drive installation only and will not function as a Client/Server installation.

Platform	Version and/or Service Pack (if applicable)
Windows 7	
Windows Vista	Home Premium, Business, Ultimate or Enterprise including 64 bit editions, SP1
Windows XP Tablet PC Edition	SP2 and SP3
Windows XP	SP2 and SP3
Windows 2003 Server	

**Note: For *all* operating systems the following are required for our training to work properly:**

- » Video Display that can handle a 1024 X 768 resolution or higher
- » Sound Card and speakers
- » Printer - required for printing your certificate once training and testing are completed.
- » Internet Connection - Optional, High Speed – See Internet Access Below
- » Internet Browser – Optional – See Supported Browsers listed at left

## Internet Access

Internet access is not required to install or run the Saf-T-Pak Training program from the CD. However, if internet access is not available, you will need to contact Saf-T-Pak to receive the individual Registration Codes for each user. Additionally, if you do not have internet access, you will not be able to download updates to the program when they are posted to the Saf-T-Pak website.

For generation of individual user Registration Codes, please contact Saf-T-Pak at 800-814-7484 or 780-486-0211 or via email from the “Contact Us” page of our website at [www.saftpak.com](http://www.saftpak.com).